

# NOMINATION FOR AWARD

AWARD <b>Commander-In-Chief's Installation Excellence Award</b>		CATEGORY (If Applicable) <b>Special Recognition</b>	AWARD PERIOD <b>1 Oct 99 - 30 Sep 00</b>
RANK/NAME OF NOMINEE (First, Middle Initial, Last) <b>1st Civil Engineer Squadron</b>		SSN	MAJCOM, FOA, OR DRU <b>ACC</b>
DAFSC/DUTY TITLE		NOMINEE'S TELEPHONE (DSN & Commercial) <b>DSN 574-2025 Commercial 757-764-2025</b>	
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE <b>1 CES, 37 Sweeney Blvd, Langley AFB VA 23665</b>			
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial) <b>DSN 574-2025 Comm 757-764-2025</b>			
SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format) <b>WORKING CONDITIONS, QUALITY OF LIFE, CUSTOMER SERVICE ENHANCEMENTS:</b> <i>Combat Civil Engineers leading the way to preserve Langley AFB's valued legacy--America's First!</i> - 1 CES leads the way with ACC's largest design and construction program--148 projects worth \$27M - Wisely used \$17M in environmental funds for a multi-year project to improve water/sewage system -- Fearless and "forward leaning"--the first DOD organization to design and award a state of the art \$3.2M vacuum sewer project; will run through the AF's oldest, most historic officer housing area -- Executing a \$3.3M project to replace the water lines in the Shellbank community support area -- Awarded \$1.2M project to build water tower in Shellbank area; will fix a serious pressure problem - Quality of Life starts with where we live and Engineers have made terrific progress meeting this goal -- Awarded a \$4M MILCON project to renovate 4 GOQs and 14 enlisted quarters--first step to fix all -- Awarded \$6.3M project for 96-person dormitory built to Air Force 1 + 1 standard--reduces deficit -- Designed a HVAC renovation for dormitories to allow residents to control heating and cool at will - Brilliant management of 1606 MFH units, 15 GOQs, & 664 unaccompanied enlisted personnel spaces -- Created position for Chief of General Officer Matters--rave reviews from multiple General Officers -- Expanded ACC's Largest rental set-aside program--55 companies with 5000 apartments to rent out -- Placed housing waiting lists, estimated waiting times, floor plans, and housing brochure on the web <b>IMPROVEMENT, GREATER EFFICIENCY &amp; HIGHER STANDARDS VIA INNOVATION:</b> <i>CE being a cut above the rest--exercising the knowledge that there is a way to improve every process</i> - Hosted gathering of four stars at CORONA TOP 2000; touted by General Ryan, "the best seen to date" -- Introduced contracting vehicle (Toolbox) to renovate two VOQs--amazing project valued at \$2.3M -- Dedicated countless man-hours; performed \$200K of work in-house--made this a world class event - Developed comprehensive plan to Restore Langley (\$500M)--hyped by COMACC as right on target - Winner of Hampton Roads Sanitation District Gold Pretreatment award for zero Notices of Violations - Aggressive Urban Forestry Management & Restoration efforts ensured "Tree City USA" designation - Impressive Environmental Restoration Program lauded as "best of all military installations" by VDEQ - Closed "No Further Action Required" 20 ERP superfund sites this year--firmly ahead of 2015 goal! - Closed 36 petroleum contaminated sites --negotiating Risk-Based Corrective Actions with the VDEQ - Reduced hazardous waste by 20% compared with 15% goal--outstanding pollution prevention effort! - Entomology shop in cooperation with surrounding communities maintains a sentinel flock (chickens) to monitor for West Nile Fever and Eastern Equine encephalitis--deadly disease detected in local area - Entomology shop also coordinates with Air National Guard to perform aerial spraying for peninsula - Established a weekly digging permit meeting; got customers, craftsmen, engineers together to schedule markings, approve permits--cut process from months to two weeks, saved 40 hours a week - 1 CES and 1 CONS fielded a Multiple Award Construction Contract to ease access to contractors -- Shaw, Seymour Johnson, Fort Eustis, and Fort Monroe all asked to be included on new contract <b>REASONS FOR WARRANTING SECRETARY OF DEFENSE RECOGNITION: Second to None!</b> - Hosted COMACC change-of-command, naming ceremony for last B-2, and ACC Tattoo with style - Driver in CBS News piece comparing status of US military today vs. shortly after DESERT STORM -- Led off National News--viewed deteriorating infrastructure as proof we're not getting funds needed - Led Clean the Bay Day--150 personnel donated 500 man-hours to remove 5500 lbs of waste from bay - Coordinated with federal, state, and local bomb technicians to provide EOD coverage for over one million visitors to Hampton Roads area during OpSail 2000--largest tall ship/maritime event in history - Overcame two of "Mother Nature's" severest punches in the form of a snow storm and flash flood -- Brilliant response to flash floods that resulted from 6.8" of rain in 8 hours; kept key facilities going! -- Severe and freak snow storm dropped 6 1/2 inches of snow overnight--despite insufficient and inadequate equipment, America's First Team pulled together and successfully launched missions the next day---Operations Group Commander along with Langley's personnel called it a miracle			

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AWARD Commander-in-Chief's Installation Excellence Award 2001	CATEGORY (If Applicable) Special Recognition	AWARD PERIOD 1 Oct 99-30 Sep 00
RANK/NAME OF NOMINEE (First, Middle Initial, Last)	SSN	MAJCOM, FOA, OR DRU PACAF
DAFSC/DUTY TITLE 3E371/Chief, Vertical Repair	NOMINEE'S TELEPHONE (DSN & Commercial) DSN: 449-2366; Comm: (808) 449-2366	
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE 15th Civil Engineer Squadron/CEORV/75 H Street/ Hickam AFB/Hawaii/96853		
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial) DSN: 449-1660; Comm: (808) 4491660		
SPECIFIC ACCOMPLISHMENTS (Use single spaced, bullet format)		
<p><b>ENHANCING THE INSTALLATION'S WORKING CONDITIONS OR QUALITY OF LIFE:</b></p> <ul style="list-style-type: none"> <li>- Best in CE business! Reputation for excellence command-wide; PACAF SNCO CE Manager of Year</li> <li>- Superb management ability...uncanny ability to balance money and manpower...gets most for the least</li> <li>- Outstanding leadership; 41 military and civilian craftsmen; 11 skilled trades; maintains 400 facilities</li> <li>- Masterfully managed multi-craft teams executing projects totaling \$2M +; completed over 2,000 jobs</li> <li>- Quickly renovated "pickled" facility to house contingency operations based at Hickam; supported multi-national RIMPAC 2000 exercise and Hurricane Hunters...OG/CC called improvements startling</li> <li>- Made ABW/CC vision for First Term Airman Center a reality...quality facility exceeds AF direction</li> <li>- 4-star recognition! PACAF/CC awarded coin for quality, craftsmanship, and timeliness of in-house renovation of Hickam's DV suites...repairs completed faster and at half the cost of contract estimates</li> <li>- Beat impossible schedule to relocate base Recycling Center when existing facility's roof failed; superb in-house team effort had \$400K per year, "Best in PACAF" program back to 100% in just 2 weeks</li> <li>- Amazing customer focus; superb planning skills! Refurbished OSI building...transformed a dreary facility into a showplace...doubled evidence storage space...lauded by OSI/CC and SPTG/CC</li> <li>- Point man for Hickam special events; Tops in Blue set-up, Christmas Tower Lighting Celebration, Hickam Carnival, Change of Command ceremonies...name is synonymous with excellence wing-wide</li> <li>- Masterfully planned 20K sq ft renovation for HQ PACAF Facility...in-house work kept \$30M MILCON project on track; efforts increased floor space two-fold; prevented costly schedule delays</li> <li>- Effortlessly fills CMSgt billet during absence of the Heavy Repair Chief...105 craftsman, \$233M in assets; largest, most productive element; section never misses a beat; unparalleled management ability</li> <li>- Flawlessly managed 5-year paint and roof plan; expertly maintained DoD's largest joint-use airfield</li> <li>- Led support for 300 self-help volunteers renovating 40 homes during "Family Helping Families" <ul style="list-style-type: none"> <li>-- Improved housing quality of life, earned CSAF Team Excellence award and saved \$10K per home</li> </ul> </li> </ul> <p><b>ACHIEVING IMPROVEMENT, GREATER EFFICIENCY OR HIGHER STANDARDS:</b></p> <ul style="list-style-type: none"> <li>- Brilliantly led interior refurbishing of CINCPAC's aircraft; amazing savings...contractor estimate for repair, \$9M in 6 months...CE and 65th Airlift Squadron team did it for under \$100K and in 60 days</li> <li>- Led Special Ops forces beddown...modified hangar to meet mission security needs; virtually no cost</li> <li>- Rescued floundering self-help repair of youth center annex...now first-class multi-purpose facility</li> <li>- Eliminated 80 hazardous material paint items; replaced with non-toxic sealant; new sealant lasts 4 times longer and eliminates the need for respiratory equipment; reduced man hours 33% per job</li> <li>- Established innovative tear down procedures for phenomenal Hickam Tower lighting show; labeled 15 miles of lights and fabricated new storage containers...cut man hours in half and protected assets</li> <li>- Hand-picked to augment PACAF/IG team for Unit Compliance Inspection (UCI) at Yokota AB, Japan <ul style="list-style-type: none"> <li>-- Impressed IG with technical competence...they called him back to assist with Hawaiian ANG UCI</li> </ul> </li> </ul> <p><b>WARRANT RECOGNITION BY THE SECRETARY OF DEFENSE:</b></p> <ul style="list-style-type: none"> <li>- Winner! 15 ABW and Team Hickam SNCO of Quarter...best of 1,200+ in Hawaii...stellar performer</li> <li>- Superior contributions helped win 1999 PACAF Outstanding Large Civil Engineer Unit, Operations Flight CINC Installation Excellence Award, and Federal Award for Best Air Force Unit in Hawaii</li> <li>- PACAF/CE's choice to represent and coach PACAF's 38-person Readiness Challenge team; deployed 45 days with Elmendorf AFB team to hone skills; team placed 2nd overall in worldwide competition</li> <li>- Committed to professional development; completed Bachelor's Degree in Business Administration</li> <li>- Engineering technical expert for Disney's filming of "Pearl Harbor" on base; cleared show stoppers</li> <li>- Guest speaker at Pearl Harbor Rotary Club luncheon...addressed CE issues with local business leaders</li> <li>- Active Top 4 member; set-up hail and farewell, sports day, and hosted fund raisers...morale booster</li> <li>- Led Hickam Elementary School improvement...turned dilapidated shelter into a first-class music room</li> <li>- Got first-ever AF "electron marathon" car off drawing board and on track...raised energy awareness</li> <li>- Does it all...CC's first choice as additional duty first sergeant...attends to needs of 550 CE personnel</li> </ul>		

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RANK/NAME OF NOMINEE (First, Middle Initial, Last)	SSN	MAJCOM, FOA, OR DRU PACAF
DAFSC/DUTY TITLE 3S051, Assistant NCOIC, Personnel Employment	NOMINEE'S TELEPHONE (DSN & Commercial) DSN: 449-9945 Commercial: (808) 449-9945	
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE 15 MSS/DPMAE, 25 E St Ste M123, Hickam AFB HI 96853-5492		
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial) t DSN: 449-5696 Commercial: (808) 449-5696		
SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)		
<p><b>ENHANCING THE INSTALLATION'S WORKING CONDITIONS OR QUALITY OF LIFE:</b></p> <ul style="list-style-type: none"> <li>- Outstanding leader and personnel technician! Backbone of Personnel Employment...top-notch NCO!</li> <li>- Diligently researched and corrected over 100 officer duty history entries for the officer promotion boards...ensured all data was current and accurate...distributed updated system information via e-mail to all affected promotion eligibles...extra step calmed anxious nerves for board eligible officers</li> <li>- A master of details...flawlessly processed 55 Personnel Reliability Program (PRP) cases on personnel departing to nuclear weapons related assignments...kept this critical, high-visibility program on track</li> <li>- Absolutely superior customer service! Processed nearly 90 command sponsorship requests...her prompt service allowed customers to receive their requests on-the-spot vs. previous standard of 3 days</li> <li>- Counseled more than 80 personnel interested in retraining and assisted them in completing their training packages...all processed and submitted error free and ahead of required suspenses</li> <li>- Managed the processing of over 300 inbound personnel records...screened records for proper documentation upon arrival...constructed nine processing discrepancies...ensured losing bases were educated on the proper outprocessing retainability and records requirement...records quickly fixed</li> <li>- Integral member of the 15th Mission Support Squadron (MSS) Staff Assistance Visit team <ul style="list-style-type: none"> <li>-- Assisting the Commander Support Staffs (CSS) with preparation for the upcoming Unit Compliance Inspection...unprecedented team effort during critical preparation period...CSSs inspection ready</li> </ul> </li> <li>- Lauded by University of Hawaii staff for conducting an outstanding orientation brief for their cadets</li> </ul> <p><b>ACHIEVING IMPROVEMENT, GREATER EFFICIENCY OR HIGHER STANDARDS:</b></p> <ul style="list-style-type: none"> <li>- Dedicated to excellence! Maintained highest standards despite 50% manning...continuously received letters of appreciation and outstanding customer critiques...speaks volumes about her commitment</li> <li>- Constantly improving processes and streamlining procedures...customer service always #1 <ul style="list-style-type: none"> <li>-- Revamped the PRP processing procedures...changed process dramatically decreases processing time...allows departing personnel to receive PCS orders in a more timely fashion</li> <li>-- Analyzed and then changed the PCS outprocessing procedures into a mass outprocessing versus individual; reduced processing time for the customer as well as the assignment counselor</li> </ul> </li> <li>- Coordinated with Accounting and Finance, Customer Service, Career Enhancement, Family Support and Tricare...ensured each agency is routinely represented during bi-weekly Phase I Records Review Brief...created a "one-stop shop" scenario for all incoming personnel...minimized PCS tensions <ul style="list-style-type: none"> <li>-- Aggressively screened PC-III arrival confirmation updates to ensure new members are accounted for</li> <li>-- Received the "Queen Kapi'olanai Award" for Oct 99 for her dynamic ingenuity!</li> </ul> </li> <li>- Graduated in Nov 99 from CCAF with a Personnel Administration Degree...impressive 3.3 GPA</li> <li>- Completed Financial Management, New Testament, and Marketing classes through Wayland Baptist <ul style="list-style-type: none"> <li>-- Maintaining an outstanding 3.3 GPA in tough Bachelors of business administration degree program</li> </ul> </li> </ul> <p><b>WARRANT RECOGNITION BY THE SECRETARY OF DEFENSE:</b></p> <ul style="list-style-type: none"> <li>- Phenomenal performer! #1 of 21 NCOs in the flight! Selected as Military Personnel Flight NCO of the Year...15 MSS NCO of the Quarter...15 ABW Personnel Manager of Year, NCO category</li> <li>- Involved! Cornerstone of squadron booster club...volunteered to work the annual MSS triathlon <ul style="list-style-type: none"> <li>-- Guided 400+ participants thru bike route...collected/deposited over \$13K...MSS take was \$8,400</li> </ul> </li> <li>- Squadron booster club treasurer...trusted to maintain and allocate funds in the nearly \$10,000 budget</li> <li>- Volunteered to assist with the 2000 voter registration drive...helped personnel complete registration</li> <li>- Selected as "Superior Performer" by the Exercise Evaluation Team during the Nov 99 Wing exercise</li> <li>- Organized the MSS annual squadron picnic...secured the location and purchased all the food items</li> <li>- Pillar in the community...supports the Big Brothers and Big Sisters youth program...sponsors a "little sister," donated \$100 worth of clothing and a computer to the organization...much needed supplies</li> <li>- Assisted in collecting toys for the December 1999 Nana Like toy drive resulting in over 450 children receiving toys for the holiday...positive and happy influence on so many lives...first class leader</li> </ul>		

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RANK/NAME OF NOMINEE (First, Middle Initial, Last)	SSN	MAJCOM, FOA, OR DRU PACAF
DAFSC/DUTY TITLE 36P3/Mil Personnel Flt Cmdr & Ch, Mil Equal Opportunity	NOMINEE'S TELEPHONE (DSN & Commercial) DSN 317-552-2098 & Comm (907) 552-2098	
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE 3 WG/ME 8517 20th Street, Elmendorf AFB AK 99506-1644		
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial) DSN 317-552-4627 & Comm (907) 552-4627		
SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)		
<p><b>ENHANCED WORKING CONDITIONS, QUALITY OF LIFE, AND CUSTOMER SERVICE</b></p> <ul style="list-style-type: none"> <li>- Led his flight to win Commander in Chief's Special Recognition for Installation Excellence (May 00)</li> <li>- MPF marshalled 2,750 TDYs in direct support of NATO, JCS, and CINCs--supporting active AEFs</li> <li>- Provided critical leadership for WG/CC AEF Impact slide development--a critical new tool for CCs <ul style="list-style-type: none"> <li>-- Grades AEF promise of predictability--another A+; CC notice to deployers up from 49 to 111 days</li> <li>-- Offers high-fidelity view into one of AF's highest PERSTEMPOs--shows stressed units and AFSCs</li> </ul> </li> <li>- Insured success of Rand Corp. study and base visit to validate OPSTEMPO baseline for USAF/DP <ul style="list-style-type: none"> <li>-- Hosted 2-day event without a hitch; literally packed it full of insightful interviews--a huge success</li> <li>-- Enabled team interviews with 80 commanders and troops from operational and support career fields</li> <li>-- Provided rare insight--now AF knows real impact of losing 9.75% of available duty hours to TDY</li> </ul> </li> <li>- Goes extra mile for customers; MPF stepped in to coordinate with PERSCO in 4 different countries on reenlistments and extensions for troops needing help--our "Yes We Can" motto is alive and well</li> <li>- Provided troops topcover when new Selective Reenlistment Bonus program changes came down <ul style="list-style-type: none"> <li>-- Made a tough job look easy--21 AFSCs added and 7 reduced, 900 impacted--zero MPF complaints</li> </ul> </li> <li>- Applied his ingenuity to the study of cultural and social fairness issues; devised elaborate comparison analysis of EPR ratings by race and gender--HQ was impressed, stating initiative broke new ground <ul style="list-style-type: none"> <li>-- Efforts identified subtle, but unmistakable, tendency of some groups to receive lower ratings</li> <li>-- Data enabled senior leadership to target trends and implement corrective action whenever necessary</li> </ul> </li> <li>- Now leadership has him leading base EO function; already seeing benefits after just 1 month</li> </ul> <p><b>IMPROVEMENT, EFFICIENCY, AND HIGHER STANDARDS THROUGH INNOVATION</b></p> <ul style="list-style-type: none"> <li>- Led his team to 3 WG Flight of the Year--#1 of 60 wing flights in FY00/1 and improved all year long <ul style="list-style-type: none"> <li>-- PRU ranked best in PACAF for monthly TDY data reconciliation for the 3rd year in a row</li> <li>-- Sports a perfect PRP processing discrepancy record--zero mistakes where there is no room for error</li> <li>-- #1 outbound unit in PACAF--PCSD 1,648 more accurately than any other shop in the Pacific</li> </ul> </li> <li>- Became volunteer member of the Air Force Auxiliary Civil Air Patrol (CAP)--presently upgrading to serve as a mission observer to aid in the search and rescue of survivors from downed aircraft</li> <li>- Completed week-long civilian personnel manager course; now he teaches at CGO development forum</li> <li>- Enrolled in Labor-Relations Extension Course Institute course--he's ready for an MSS command billet</li> <li>- Automated Unit Climate Assessment (UCA) collection; beta version of web-based survey in test phase <ul style="list-style-type: none"> <li>-- Survey respondents can now submit responses anonymously via base intranet, anytime day or night</li> <li>-- MEO no longer "hand jams" answers into database--process allows real-time analysis of UCA data</li> </ul> </li> <li>- Led PACAF to bring \$100K First Term Airmen Center on line--CMSAF dedicated the new facility</li> <li>- Guided efforts of four squadron flights to create insightful Mission Essential Task Listings (METLs) <ul style="list-style-type: none"> <li>-- All metrics briefed and approved by 3 WG/CC; now unit objectively measures performance levels</li> </ul> </li> <li>- Guaranteed MPF and MSS Y2K-compliance--ushered in the new millennium without a single glitch</li> <li>- Designed new training and recognition plan--now 15 MPF and 23 units receive objective assessments <ul style="list-style-type: none"> <li>-- Added structure to in-house training; increased emphasis on cross-talk and warskills are a big plus</li> <li>-- New Personnel Occupational Development (POD) for skill-level upgrades--reinforces tech-training</li> <li>-- Launched CSS of month award program--IDs superior units, as well as those needing improvement</li> </ul> </li> <li>- Tireless advocate of efficiency; prompted systems shop to enhanced and collocate PC-III endpoints <ul style="list-style-type: none"> <li>-- PSMs no longer must leave the office to fix unit systems problems--a major process improvement</li> </ul> </li> <li>- Initiated weekly slides for key MPF program suspenses--leverages full support of the 3 WG/CC <ul style="list-style-type: none"> <li>-- Promotion, recognition, and command select boards are now a wing priority; another success story</li> </ul> </li> <li>- Best showing yet at September Personnel Call; overdue actions are down 31%--our rapport shows</li> </ul> <p><b>REASONS FOR WARRANTING RECOGNITION BY THE SECRETARY OF DEFENSE</b></p> <ul style="list-style-type: none"> <li>- Graduated MPF/CC with A+; 11 AF Sijan leadership winner--selected over 651 eligible CGOs</li> <li>- Individual and team awards say it all; a rising star and peerless choice for CINC special recognition</li> </ul>		

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AWARD 2001 Commander-in-Chief Installation Excellence Award	CATEGORY (If Applicable) Special Recognition	AWARD PERIOD 1 Oct 99 - 30 Sep 00
RANK/NAME OF NOMINEE (First, Middle Initial, Last) 65th Communications Squadron	SSN	MAJCOM, FOA, OR DRU Air Combat Command
DAFSC/DUTY TITLE N/A	NOMINEE'S TELEPHONE (DSN & Commercial) DSN: 535-3721 Commercial: 011-351-295-573721	
UNIT/OFFICE SYMBOL/STREET ADDRESS/BASE/STATE/ZIP CODE 65th Communications Squadron / Unit 7785 APO AE 09720 / Lajes Field / APO AE 09720-7785		
RANK/NAME OF UNIT COMMANDER (First, Middle Initial, Last)/COMMANDER'S TELEPHONE (DSN & Commercial) / DSN: 535-3721 Commercial: 011-351-295-573721		
SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format)		
<p><b>WORKING CONDITIONS, QUALITY OF LIFE, &amp; CUSTOMER SERVICE ENHANCEMENTS</b></p> <ul style="list-style-type: none"> <li>- "Voice of the mid-Atlantic" 185 proud troops providing the best air traffic/voice/data comm in the AF</li> <li>-- Phenomenal 98.5% uptime for 40 airfield systems despite intense logistical challenges/corrosive location; 24/7 support for 10K flying missions including SOUTHERN WATCH/CORONET EAST</li> <li>-- Island 1st! Installed Voice Switching System; Air Traffic Control linked to 3 towers on 3 islands</li> <li>- Amazing 99.9% uptime rate for on/off-island comm systems; enabled wing-critical worldwide comm</li> <li>- Realized ACC vision for Network Control Center--combined Base Comm, Maintenance, Network, and System Control Centers--new one-stop shop; 24/7 customer focal point/cut management in half!</li> <li>- Installed first wing VTC! Base now participates in 8 AF/other VTCs saving \$273K per yr in TDY</li> <li>- Dramatically raised network reliability--assured 100% core service backup; storage capacity up 120%</li> <li>- Brilliantly designed/implemented Commander's Access Channel--1400+ residents now plugged-in!</li> <li>- Enhanced QOL for 273 dorm and 180 lodging rooms/24-hour work centers; five TV channels vs. one</li> <li>- Sole mid-Atlantic Defense Meteorological Satellite Program provider--97%+ uptime for vital weather</li> <li>- Granted \$171K from ACC to replace corroding cable splices; eliminates phone/net connectivity losses</li> <li>- Absolutely the best--providing first rate High Frequency (HF) service in Atlantic and across the world <ul style="list-style-type: none"> <li>-- HF support to Thunderbirds at Community Appreciation Day 2000--host nation relations success!</li> <li>-- Increased Global Communication HF service 100%--\$700K upgrade--seamless customer transition</li> <li>-- Completed requirements for relocating 51 Global Command &amp; Control circuits from Lajes Field to Andrews AFB--finished 8 days early--guaranteed 100% accurate transfer of mission critical data</li> </ul> </li> </ul> <p><b>IMPROVEMENT, GREATER EFFICIENCY, &amp; HIGHER STANDARDS VIA INNOVATION</b></p> <ul style="list-style-type: none"> <li>- Visionary! Pioneered most dramatic comm upgrades to wing in a decade by implementing 16 projects valued at over \$6.9M in FY00 alone; now planning/implementing 20 additional projects valued \$23M</li> <li>- Super teamwork; achieved in 60 days what hadn't been done in 4 yrs; landed host nation approval for \$5.75M Combat Information Transport System; now installing colossal network upgrade to 63 bldgs! <ul style="list-style-type: none"> <li>-- Tremendous upgrade will support future high-speed, secure C2 data transmission, well past 2010!</li> </ul> </li> <li>- Envisioned/installed incredible telecomm improvements; now at/beyond CONUS telephone standard <ul style="list-style-type: none"> <li>-- Phone switch upgrade boosted lines phenomenal 250%, eliminating 97% of call blockages instantly</li> <li>-- Eliminated operator-in-the-loop phone system--now base residents receive calls directly to homes</li> <li>-- Led dramatic lodging switch install; guests now place commercial/long distance calls for first time!</li> <li>-- Instituted commercialization of 800+ base resident phones to Portuguese provider; bills cut 40%; long distance slashed 30%; residents now have caller ID/stateside services; also now AFI-compliant</li> </ul> </li> <li>- Doubled Lajes' off-island bandwidth with two E-1 lines; dynamic routing K.O.s comm downtime!</li> <li>- Revamped phone billing system--now emailing bills; eliminates paper/lost bills; cut 1.5K man-hours</li> </ul> <p><b>REASONS FOR WARRANTING SECRETARY OF DEFENSE RECOGNITION</b></p> <ul style="list-style-type: none"> <li>- '97/'98/'99 ACC Outstanding Defense Information Infrastructure Facility, '99 ACC CGO Comm Info Professional, AF Sergeants Association First Term Ann of Year for Lajes/District 2, ACC Nominee to AF for Ten Outstanding Young Americans, '99 ACC/SC SNCO of Year, won many wing awards!</li> <li>- Lean, mean, fighting machines--twice a week fitness program improved fitness/morale; 95% pass rate</li> <li>- Network Learning Center selected to become a Network Academy--Comm SQ initiative rewarded by AFCA donating \$100K for hardware upgrades/instructor training--enables state-of-the-art training <ul style="list-style-type: none"> <li>-- Instituted Workgroup Manager (WM) training; new benchmark, trained 96% of WMs in 7 months!</li> <li>-- New software now lab tested--allows rigorous exam prior to network install--protects AF network!</li> </ul> </li> <li>- Another 1st! Brilliantly masterminded Defense Message System after-hours paging for precedence message notification; eliminates full-time staffing/provides 24/7 coverage; 1st in ACC to implement</li> <li>- Phenomenal planning and execution for all comm in new Consolidated Support Center--wing praised</li> <li>- Increased transportation radio coverage on DoDD school buses by dramatic 40%--protecting our kids!</li> <li>- COMACC said, "Best OCONUS communications support I've seen!" classified/unclassified systems</li> </ul>		